



# Knowledge services

State of Hawaii, Department of Human Services (DHS)

Division of Vocational Rehabilitation (DVR)

**Transition of the  
Support Service Provider Program**

*Saturday, July 20<sup>th</sup>, 2024*



# SSP Program Transition and Changes

- Insurance Requirements
  - General Liability *or* E&O/Medical Malpractice
  - Automobile Liability
- Background Check/Compliance Process
  - eCrim (Hawaii Criminal Justice Data Center)
  - Sexual Offender and Other Covered Offender Registration search
- Hawaii Compliance Express (HCE)
- Master Services Agreement (previously CSC Independent Contract Agreement)



# SSP Program Transition and Changes

- SSP Program Rate Sheet (previously CSC Support Service Provide Pay Scale)
- Service Specifications (previously CSC SSP Program Policy) and Exhibits (previously CSC Ethics and Guidelines)



# Implementation Timeline for SSP Program



## Communication

- Ongoing Internal AG and DVR
- Ongoing External SSP Participant and SSP Provider



## SSP Feedback

- Feedback due to [HISSP@knowledgeservices.com](mailto:HISSP@knowledgeservices.com) by Friday, 7/26/2024



## SSP Enrollment

- Enrollment will begin once contract and Service Specifications are finalized



## Program 'Go Live'

- Anticipated August 2024



# Contact Us



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Questions?